The next generation of digital tools in wealth management

3.00pm	The next generation of digital tools in Wealth Management

- What are the key trends taking place in wealth management globally and especially in Asia, and where are the biggest challenges and opportunities?
- How can the new wealth model align both the human and digital in a seamless collaboration for the delivery of optimised investment products, ideas and advice for private wealth clients?
- What have we learnt in recent years, and in particular, since the pandemic hit, and how will it shape the new normal?
- What is coming next in the world of digital technologies and services that will further enhance the wealth management offering in the region?
- What key priorities are there in terms of boosting internal and operational efficiencies and achieving cost savings, and what developments are taking place in terms of digital solutions?
- What about the vital front-end, where clients expect a much better user experience and an improved and usable suite of capabilities?
- How can digital help to elevate the skills, capabilities and productivity of the RMs and advisors?
- Where and how can digital help private wealth management firms better engage with their clients?
- What part does CLM/CRM play in delivering personalisation, relevance, suitability and client loyalty?
- What about the vital role of data management and analytics and the application of AI and Machine Learning?
- What approaches should the market players take? Should they build, buy, or outsource, and how do they assess the providers?

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4.00pm	Webinar Ends