

The new digital world: how it will affect us all?

3.00pm

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Three 10-minute presentations followed by a 30-minute Q&A

Amongst others – we will cover the following topics:

Innovating Banks for the Digital (Quarantined) Era

- What is the new normal?
- Do we need to maintain split operations for some time to maintain business continuity?
- If there is a second wave of coronavirus - how should we respond?
- The use of video calls - can these be used for business purposes or for KYC purposes - where there is a legal requirement for face-to-face contact?

New Digital Banks

- What are the differences between digital banks in Hong Kong and Singapore?
- Are digital banks in a better position in the current climate of social distancing in comparison to brick and mortar banks?

Digital Identity

- What are the options and platforms?
- What challenges does a bank face if there is no face-to-face interaction?

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4.00pm

Webinar Ends