

# Malaysian Wealth Management Forum 2017

8.40am Registration

9.00am Welcome Address

Michael Stanhope  
Founder & Chief Executive Officer  
Hubbis

9.05am Panel Discussion

Building capacity and capability in wealth management in Malaysia

- What's driving growth in the Malaysian wealth management market?
- What do we need to do to move faster?
- What are the needs of your clients? How can you help them?
- Onshore / offshore
- How can we develop the advisory proposition and make money out of it?
- Can we change the mind-set and educate bankers to actually think about putting the client's needs first?
- How do we approve the client experience? What does the industry need to do to prepare for inevitable changes?
- What's the training and competency framework that's relevant and most effective?

Chair

Michael Stanhope  
Chief Executive Officer & Founder  
Hubbis

Panel members

Alvin Lee  
Head Group Wealth Management  
Maybank

Pramod Veturi  
Managing Director & Country Head, Wealth Management, Malaysia  
Standard Chartered Bank

David Koay  
Managing Director, Head of Wealth Management, Singapore & Malaysia Markets  
BNP Paribas Wealth Management

Robert Foo  
Managing Director  
MyFP Services

Speaker

9.55am Presentation  
Investing In a synchronised growth environment

Hanifah Hashim  
Chief Executive Officer Franklin Templeton GSC Asset Management

Franklin Templeton

- Global and Local market updates
- How to capitalise on the current market environment through Shariah investing

10.05am

Presentation

Investor migration and the rise of the global citizen

Dominic Volek

Group Head of Private Clients and Member of the Executive Committee

Henley & Partners

- Global trends and developments in investor migration
- What's driving investor migration for Asian HNWIs?
- Key considerations for HNWIs in relation to residence and citizenship planning

10.15am

Presentation

Singapore & Hong Kong as Asian wealth management centres & overview of CRS and AEOI

Irene Lee

Head of Business Development, Singapore

Equiom Group

- Overview – Asia in general
- Singapore and Hong Kong as wealth management centres
- Singapore & Hong Kong companies
- Brief summary on CRS & AEOI
- Other estate planning tools

10.25am

WealthTalk

How digital transformation and user experience can drive client behaviour

Pramod Veturi

Managing Director & Head, Wealth Management

Standard Chartered Bank

10.35am

Refreshment & Networking

11.05am

Presentation

Enhancing customer experience right from onboarding a client

Yvonne Mok

Director of Sales, Asia Pacific

Appway

- How to ensure effective account opening in the private banking and wealth management space?
- Any possibility to automate compliance/regulatory/KYC checks and risk calculation?
- How to stay ahead of your peers?

11.15am

WealthTalk

Enabling digital wealth options in Asia

- How to make digital wealth a reality within your institution?
- Options for different segments: account aggregation, robo-advisory, hybrid advisory, thematic investing options, Sharia-compliance
- Regulatory progress and constraints across the region
- Organisational constraints to overcome

Bhaskar Prabhakara  
Founder & Chief Executive Officer  
WeInvest

11.25am

WealthTalk

The importance of client investment suitability - what should we do?

- How should we determine the risk profile of a client?
- How should investment products be risk rated?
- What are some of the leading market practices?

Steven Seow  
Head of Wealth Management, Asia  
Mercer

11.35am

WealthTalk

Impact investing from an Asian family office perspective

- Why do impact investing?
- What do we look for?

Tuck Meng Yee  
Partner and Founder  
JRT Partners

11.45am

WealthTalk

Key considerations when selecting a wealth adviser - how to separate the good, bad and ugly

- A holistic approach to wealth management is fashionable to tout, but is it just a vacuous tagline?
- Is your relationship defined by product or advice?
- Unless your advisor has a conflict, do they have any interest?
- When 'yes' means 'no', and 'no' probably means 'yes'

David Sussman  
Managing Director  
EFG Wealth Solutions

11.55am

WealthTalk

Emergence of Asian multi-family offices: a new option for those looking for service beyond brand

- The changing landscape of Asian wealth management: senior bankers offering their services in a regulated environment but outside the traditional banking platform
- For the family looking at succession planning and family governance issues
- Why the concept has emerged and how will it evolve in the foreseeable future

Philippe Legrand  
Chief Executive Officer and Founder  
LCA Solutions

12.05pm

#### Panel Discussion

Wealthy business families – how do we meet their needs?

- How does CRS and information exchange create challenges or opportunities for wealth managers?
- Is this driving clients to get advice for the first time?
- What is the current level of knowledge and activity around preserving and protecting wealth?
- How do clients currently think about succession planning? What solutions do they use?
- How can we drive more effective and specific conversations about insurance and other products or structures for inter-generational wealth transfer?
- Who are the right professionals and advisers for families to engage? And how should they choose between them?

Chair

Michael Stanhope  
Chief Executive Officer & Founder  
Hubbis

Panel members

David Sussman  
Managing Director  
EFG Wealth Solutions

Mahesh Kumar  
Partner  
Withers

Philippe Legrand  
Chief Executive Officer  
London and Capital Asia

Noor Quek  
Chief Executive Officer & Founder  
NQ International

Irene Lee  
Head of Business Development  
Equiom Group

Speaker

12.55pm

Lunch & Networking

1.45pm

WealthTalk

Why ESG investments matter for the next generation

- Drivers in growth of investor demand in ESG
- Innovation in ESG analysis: tools, solutions and opportunities

Linda-Eling Lee  
Managing Director, Global Head of ESG Research  
MSCI

1.55pm

## Panel Discussion

Insurance – finding relevant solutions for Malaysian clients

- What are the priorities for insurance companies to develop their offerings to capture more of the wealth in Malaysia?
- The insurance industry is very profitable, but most of the money goes offshore. How can we keep it onshore?
- How do we drive the right types of needs-based conversations with our clients?
- How do we diversify the types of insurance products and solutions we sell to our clients?
- Where is new business going to come from over the next 5 to 10 years?
- What are the right tools and ways to engage clients today – and also the next generation?

Chair

Michael Stanhope  
Chief Executive Officer & Founder  
Hubbis

Panel members

Ken Yi Lam  
Senior Product Manager, Bancassurance  
Standard Chartered Bank

KL Wong  
Chief Distribution Officer  
StandardFA

Speaker

2.25pm

WealthTalk

Security in the age of uncertainty - IFCs

- Anti-globalisation and protectionism
- Role of international finance centres in Asian wealth planning
- Merits of IFCs to the global economy

Elise Donovan  
Director  
BVI House Asia

2.35pm

WealthTalk

Fee-for-service wealth management In Malaysia - a dream or a reality?

- Everyone has been talking about fee-based advisory year after year but nothing significant has happened. Why not?
- How can it work in practice? How should advisory processes and models be developed?
- Why is it important for the growth of the wealth management advisory industry? Threat or opportunity?

Ming Hui Yap  
Founder & Managing Director  
Whitman Independent Advisors

2.45pm

WealthTalk

The question is... do you want to be known for being smart, or for being wise?

- The skills you need for a new age of wealth management

David MacDonald  
Head of Learning Solutions  
Hubbis

3.00pm Refreshment & Networking

3.30pm Panel Discussion

The chicken and the egg: the asset management dilemma

- What can be done to facilitate mutual fund distribution in a meaningful way?
- Is it likely that we can deepen fund penetration?
- How do we further expand the product range? Is there a role for ETFs?
- When will we see a genuine move towards advice?
- How can we drive portfolio-led conversations and rebalancing?
- How do we penetrate millennials? What model would work?
- How can regulations help speed to market, to be able to attract more HNW interest in portfolio diversification?

Chair

Michael Stanhope  
Chief Executive Officer & Founder  
Hubbis

Panel members

Munirah Khairuddin  
Chief Executive Officer  
CIMB-Principal Asset Management

Yap Ming Hui  
Independent Financial Advisor, Author & Managing Director  
Whitman Independent Advisors

Ai Mei Chan  
Chief Marketing Officer  
Affin Hwang Asset Management

Alvin Tan  
Chief Executive Officer  
StandardFA

Steven Seow  
Head of Wealth Management, Asia  
Mercer

Anthony J. Harper  
Chief Executive Officer and Co-Founder  
Managed Account Partners

Speaker

4.15pm Panel Discussion

How will you navigate the investment markets in 2017?

- Will the markets retract in the second half of the year?
- How will the macro environment, interest rates, inflation and fund flows impact

performance?

- What will be the impact of US markets?
- How will geo-political risks impact the landscape?
- What can you do to protect the portfolios from, and take advantage of, the large-scale structural shifts in the horizon?

Chair

Michael Stanhope  
Chief Executive Officer & Founder  
Hubbis

Panel members

Mohd Fauzi bin Tahir  
Chief Investment Officer, Equities  
RHB Asset Management

Ted Low  
Partner  
GAO Capital

Clement Lee  
Director, Business Development, Head of Sales - Singapore & South-east Asia  
Legg Mason

Shan Saeed  
Chief Economist  
IQI GLOBAL

Michael Chang  
Chief Investment Officer, Fixed Income  
RHB Asset Management

Jeremy Ng  
Chief Executive Officer, Singapore and Head of Sales, Asia  
Leonteq Securities

Speaker

5.00pm

Forum Ends