

Evolving & Enhancing the Client Experience in Wealth Management

3.00pm

Presentation

Evolving & Enhancing the Client Experience in Wealth Management

Sarah Prior

Global Client Communications Go-To-Market Strategist

SimCorp

- Enhancing the Client Experience, Automation and Digitalisation
- How is transparency and communication evolving in relation to ESG?

3.20pm

Panel Discussion

The Urgent Need to Enhance the Client Experience

- Standardisation versus personalisation to inspire a better client experience
- The future of client communications – how to balance and align technology and human interaction for optimum outcomes
- Delivering secure, risk-mitigated, reliable data and communications in today's complex world
- Optimising data and alternative data to enhance personalisation and relevance, including driving greater ESG centricity

Moderator

Michael Stanhope

Founder & Chief Executive Officer

Hubbis

Speaker

Sarah Prior

Global Client Communications Go-To-Market Strategist

SimCorp

Rajashik Chatterjee

Associate Partner - Consulting, Financial Services, and the Wealth Management Lead for Singapore

EY

Harmen Overdijk

Chief Investment Officer

Leo Wealth

4.00pm

Webinar Ends